

YOUR LIBRARY IS ON THE PHONE!



The AccessMyLibrary iPhone® App

The free **AccessMyLibrary** app is now available on the App StoreSM for use on the **iPhone** and **iPod touch**®.

Access library resources - even when you're not at the library. It's as simple as using the **AccessMyLibrary** mobile app from Gale, a world-leading publisher of reference information. **AccessMyLibrary** uses GPS to find libraries within a 10-mile radius of your location, and then gives you free, unlimited access to their reputable, authoritative **Gale** online resources - without the need to log in.

For more information and to download the App, visit:

<http://www.gale.cengage.com/apps/>



galeschools.com, a free Web-site where librarians, teachers, students, and parents will find tailored sections dedicated to each of them. Sample lesson plans, activities, fund-raising tips, and engaging projects for students.

www.galeschools.com

1-800-877-GALE
www.gale.cengage.com

Gale Contact Information

For Training, Product Information, and Product Support

1-800-877-GALE (4253)

Gale • 27500 Drake Road • Farmington Hills, MI 48331

www.gale.cengage.com

CUSTOMER SERVICE: (Option #3)

- Billing Inquiries and processing invoice requests
- Fulfillment claims - missing, lost, damaged product
- Identifying orders - subscription information
- Shipment of point of use materials

Email: Gale.CustomerService@cengage.com

- Stacey Knibloe
Senior Training Consultant
1-800-877-4253 x1919
stacey.knibloe@cengage.com

TECHNICAL SUPPORT 7 days/24 hours: (Option #4)

- Troubleshooting - Software, Platforms, Hardware
- Usage reports, internet problems and passwords
- Web product access issues

Email: Gale.technicalsupport@cengage.com

SEARCH ASSISTANCE: (Option #5)

- Consults with subscribers to determine their information needs
- Recommend appropriate Gale database to meet those needs
- Works with subscribers to develop specific search strategies
- Answers subscribers' questions about database content

Email: Gale.searchassistance@cengage.com

Boost Usage

The new **Gale Usage** Web site provides customers with faster, more flexible access to usage statistics for their Gale database subscriptions. All the core features of our existing usage reports are now available in a dedicated portal that's updated daily. Plus, we've added new features to give you greater control over how and when you receive your reports.

Enhancements include:

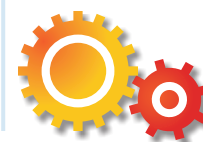
- A new reporting interface, in addition to the administrative interface
- All reports can be customized and saved for future use
- All reports can be run on demand and downloaded immediately
- Enhanced scheduling and e-mail delivery options
- Faster delivery of scheduled reports
- And more!

Visit <http://www.gale.cengage.com/usage/> for more information.

For product support, visit Gale's Support site at:

<http://support.gale.com>

- Webinars
- Guided Tours
- Videos
- Tip Sheets
- Navigation Guides
- Sample Searches



- Gale Widgets
- Tiny Gale Links
- Database Icons
- Order Marketing Materials
- Connect with Gale Community